

TERMS AND CONDITIONS OF RENTAL

You are responsible for the backdrops you rent from the time you receive them up until you return them to the shipping carrier of our choice, whereby you will need signed proof that the carrier received the backdrops (referred to as POSSESSION). In the event that you use your own carrier, the responsibility will remain yours until we receive the backdrops in our warehouse. All backdrops rented must be used for the sole purpose of an event (ceremony, party, dance recital, competition, photo shoot, commercials, theatre/tv productions). Our total liability cannot exceed the value of the rental cost of a backdrop.

Backdrop Rental Payment Terms: Upon confirming your booking, we require a 50% deposit. All backdrops must be paid in full 30 days prior to shipping the backdrops. We accept checks and all major credit cards. For orders placed less than 30 days prior to shipping, only Credit Card Payments will be accepted - special requests will be considered. When paying by check, a credit card is required for guarantee purposes.

Shipping Terms: We reserve the right to choose the shipping company best suited to deliver the backdrops in a timely manner, directly to your door. Shipping costs are based on the size and the weight of the backdrops. We make every attempt to deliver your order to you early. Inaccurate addresses may delay the timely delivery and we will not be held responsible if your backdrop is not received on time – and no refunds will be issued. **Verify the shipping address on your invoice. Residential addresses require a signature for the delivery of the backdrop.** If an order is refused or returned to us due to inaccurate or incorrect address information or because it was undeliverable, Backdrops Beautiful reserves the right to retain the original shipping fee and to charge any additional costs incurred. *We are not liable for shipping delays caused by weather and/or natural disasters. When shipping to a convention center or hotel that you designate, we will not be held responsible for delivered packages that are lost or not received. It is your responsibility to know the designated locations' policy details on receiving packages and to coordinate receipt of the shipment. To avoid late fees the same applies to backdrop returns and you are liable until FedEx picks up the actual package.*

Handling Instructions / Damages: A clean, smooth and dry surface is required for handling, whether receiving or returning our backdrops. Please ensure that there are no sharp objects that could rip or tear the backdrops. Damages and alterations can be costly and will be the responsibility of the client. Do not use sharp blades when opening the box - this is known to be the most common cause of damage, even though the backdrops are packed well, with extra board to protect the backdrop. Inspect backdrops immediately upon day of receipt. We inspect every backdrop prior to shipping, so if you receive a damaged backdrop you must inform us immediately prior to your event, otherwise we will **either** assume that the damage was caused by your misuse, for which you will be charged **OR** we will assume that you used the backdrop and therefore **NO** refund will be due.

Returning Backdrops: Save all shipping materials. **Remove old shipping labels from the box.** The backdrop must be returned on the date as per the Confirmation Invoice. It is your responsibility to call the shipping courier the day before to schedule the pickup. Keep the pickup number they give you! Use the return shipping label that can be found on the box in a yellow pouch; alternatively it may have been emailed to you. If you do not have the return label, it is **your responsibility** to alert us immediately!

Late Fees: For late returns or if unable to track the return of our backdrops, expect late fees to be charged at a rate of \$100 per day per backdrop. Furthermore, if a backdrop is not received on time and causes loss of business \$750 (in addition to the late fee) will be charged for each occurrence.

Lost or Stolen: If a backdrop is lost or stolen while in your POSSESSION*, in addition to the rental fee, you will be charged the purchase fee ranging between \$960 - \$5,260 based on the detail and size, as we will have to paint another backdrop urgently for our rental inventory. (*As long as we are unable to track the package it is considered in your possession).

Refunds or Cancellations: As circumstances present, the need to cancel an order may arise. We are a reasonable company and will always attempt to accommodate our clients' needs. Canceling or deferring an order for another later date will be accommodated according to availability, so no refund will be necessary. For natural disasters, a credit will be issued for a future rental (excluding shipping).

FOR RENTAL REFUNDS:

- Orders cancelled **30 days or more** prior to the **scheduled shipment date** will forfeit their deposit.
- Orders cancelled **30 days or less** prior to the **scheduled shipment date** are subject to the full rental rate.
- Orders booked using promotional discounts that require full payment at time of booking will not qualify for any refund, and cancellations at any time will forfeit the full rental cost.

FOR CUSTOM ORDERS:

- No credits or refunds will be issued on custom designs. Cancellations at any time will forfeit the full custom rental and/or purchase cost. Design work will not commence without the required deposit and signed contract. Any balance due must be paid upon completion of the digital image and prior to painting.

Important: Please note the following:

- Our backdrops have either grommets (metal eyelets), ties, or a combination of both. Most backdrops also have grommets along the sides for your convenience. Please be advised that while we provide ties for grommets, they may not be suitable for your hardware. Ties are not provided for the sides, so please be sure to have extra ties on hand (we recommend plastic ZIP ties, string or rope).
- Due to the flame resistant treatment, you may encounter a scent or odor when opening the bag.
- Colors vary from screen to screen, and may NOT appear the same.
- All backdrops are seamless up to 10' high

Marketing: To keep you updated with new promotions and exciting new backdrop designs, we may send you marketing material. Your information will never be shared with a third party. You will always have the right to opt-out at anytime.

PAYMENT AUTHORIZATION

I hereby permit **Backdrops Beautiful** to debit my credit card in either* **one payment** of \$ _____ as per this Contract.
 (*Check ONE box only. Refer to **Backdrop Rental Payment Terms**: in the section above) **OR two payments** (Remember to add to your total \$9.90 handling fee per backdrop, plus shipping each way. **Click** on shipping estimator above or in email.)

Backdrops Chosen: _____

Acceptable Methods of Payment: CHECK* VISA MASTERCARD DISCOVER AMERICAN EXPRESS

*EVEN WHEN PAYING BY CHECK, WE REQUIRE CREDIT CARD DETAILS FOR GUARANTEE PURPOSES.

Credit Card # _____ Exp. Date: _____ / _____ 3 or 4 Digit Card Code: _____

Card Holder Name: _____ (Card Holder MUST sign below)

Billing Address: _____ Zip Code _____

SIGNATURE REQUIRED

By signing this document, I accept and understand all Terms, Conditions and charges as indicated in the sections above.

Company Name: _____ Request / Quote #: _____

Signature: _____ Name: _____ Date: _____

(Must be 18 years or older to sign contract)

TO CONFIRM YOUR ORDER PLEASE EMAIL OR FAX THIS PAGE TO 619-209-7809